

The Following Information is in reference to the compliance of Richland-Grant Telephone Coop to the FCC Open Internet Rules.

Service Description

Service Offerings

Not all package speeds are available in all locations. Call for package availability and bundled pricing.

Down / Up
Up to 30 Mb / 15 Mb

Up to 60 Mb / 30 Mb

Up to 120 Mb / 60 Mb

Up to 200 Mb / 100 Mb

Up to 500 Mb / 250 Mb

Up to 1 Gb / 500 Mb

Performance

Richland-Grant Telephone Coop offers a speed test site to any user or customer. It can be accessed at <http://speedtest.airstreamcomm.net>

Congestion Management

Richland-Grant Telephone Coop does not implement any congestion management techniques. Richland-Grant Telephone Coop operates its network to accommodate the necessary traffic requirements. In the event of congestion, all traffic is classified as best effort.

Content, Applications, Service and Device Providers

As a full service Internet Service Provider, Richland-Grant Telephone Coop delivers a full suite of Internet-based applications. These include:

Transfer Email
File Protocol

Richland-Grant Telephone Coop does not discriminate any customer traffic. We utilize network management techniques that are equal and standard across all user applications. We do not modify our network to make our directly served applications perform better than applications a user would access over the general Internet. For example, Richland-Grant Telephone Coop does not manipulate its network to perform better for customers accessing our own email servers versus our customers accessing Google's Gmail.

The network management practices employed by Richland-Grant Telephone Coop do not differ between our directly offered applications and those general applications offered over the Internet.

Security Measures

In an effort to prevent email spam attacks originating from compromised customer owned devices on the Richland-Grant Telephone Coop and Midwest Telnet network. Traffic on TCP Port 25 is allowed only to Midwest Telnet and Airstream Communication email servers. Changes are made upon request only.

In the event of Denial of Service (DoS), Distributed Denial of Service (DDoS) attack, spoofing or other malicious traffic, Richland-Grant Telephone Coop will implement inbound and outbound traffic filtering and/or blocking on specific source and destination IP addresses. These actions will be performed to ensure reliability and availability of our network. These actions will not be utilized for normal Internet applications and traffic. In the case of any suspicious or malicious network activity, notification and forensic information will be made available to the appropriate law enforcement and network security resources for investigation.